

Accessing Tall Tree Information

Instructions to access Tall Tree Health Providers.

- 1) Go to www.talltreehealth.com
- 2) Click on Tall Tree Providers (Go)
- 3) Click on Wise Provider Networks
- 4) Click on Provider Search
- 5) Click on Search By Provider
- 6) Select your Group (Kier group is "Group Not Listed Below")
- 7) Select a State
- 8) Select Provider Type (Physician/Clinic or Hospital/Facility)
- 9) Select a Specialty

Continue to follow directions on screen to find your provider.

Instructions for checking your personal account.

- 1) Go to www.talltreehealth.com
- 2) Click on Plan Participants
- 3) Your user name is your social security number or your unique ID number on the Tall Tree ID card
- 4) Your password is your birthday, using the 2 digit month, 2 digit day and 4 digit year of your birth
- 5) For continued privacy, we strongly recommend that you customize your password after your initial set up on our website

Once you have followed the above instructions you will be in your personal file where you can view the following:

- Personal Information (view your personal information and coverage) for the following:
 - A. Print a temporary card
 - B. Employee Accumulators: (show) Deductibles, Out-of-Pocket, Visits, Dollars Spent, and other limits.
 - C. Other Insurance Information
- Claims (print out your Explanation of Benefits (E.O.B.))
- Plan Documents (Medical, Dental, Vision plan documents and Schedule of Benefits)
- Medical Network (find providers)
- Contact Tall Tree Administrators (leave a message with Tall Tree)
- Edit My Info (Change your password and your email address)